

## Helping a Patient and Family Connect on their Personal Devices

### Apple FaceTime (*Apple products only*)

Requirements to <b>initiate</b> a video call:	<ul style="list-style-type: none"><li>- Apple Device</li><li>- Phone number for the participant(s).</li></ul>
Requirements to <b>attend</b> a video call:	Apple Device
Does it work on a computer and a phone?	Yes
Are there any limits on participants or time?	No
How does FaceTime work?	<a href="#">Click here!</a>

### Google Duo

Requirements to <b>initiate</b> a video call:	<ul style="list-style-type: none"><li>- Google Account</li><li>- Google Duo Web App OR</li><li>- Google Duo App for smart phone.</li><li>- Phone number for the participant.</li></ul>
Requirements to <b>attend</b> a video call:	Computer or smart phone with or without the Google Duo mobile app.
Does it work on a computer and a phone?	Yes
Are there any limits on participants or time?	Yes – 1:1 communication only
How does Google Duo work?	<a href="#">Click here!</a> (Select Android, Computer or iPhone & iPad)

### Zoom

Requirements to <b>initiate</b> a video call:	<ul style="list-style-type: none"><li>- Any Zoom account, with or without a password.</li><li>- Email address for the participant(s).</li></ul>
Requirements to <b>attend</b> a video call:	<ul style="list-style-type: none"><li>- Computer or smart phone.</li><li>- Meeting invitation via email.</li></ul>
Does it work on a computer and a phone?	Yes
Are there any limits on participants or time?	Yes, a free Zoom account allows 40 minutes for up to 3 participants, or unlimited for 1:1 calls
How does Zoom work?	<a href="#">Click here!</a>

### WhatsApp

Requirements to <b>initiate</b> a video call:	<ul style="list-style-type: none"><li>- Smart phone.</li><li>- Phone number for the participant(s).</li></ul>
Requirements to <b>attend</b> a video call:	<ul style="list-style-type: none"><li>- Smart phone.</li></ul>
Does it work on a computer and a phone?	No, phone only (video is not an option on the computer app)
Are there any limits on participants or time?	Yes, 4 participants at a time.
How does WhatsApp work?	How to on phone: iPhone - <a href="#">Click here!</a> Android – <a href="#">Click here!</a>

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### Google Hangouts

Requirements to <b>initiate</b> a video call:	<ul style="list-style-type: none"><li>- Google Account.</li><li>- Email address for participant(s).</li></ul>
Requirements to <b>attend</b> a video call:	<ul style="list-style-type: none"><li>- Google Account.</li><li>- Meeting invitation via email.</li></ul>
Does it work on a computer and a phone?	Yes
Are there any limits on participants or time?	Up to 25 participants.
How does Google Hangouts work?	<a href="#">Click here!</a> Select Computer, Android or iPhone & iPad

### Skype or Skype for Business

Requirements to <b>initiate</b> a video call:	<ul style="list-style-type: none"><li>- Any Skype or Skype for Business account, with or without a password.</li><li>- Email address for the participant(s).</li></ul>
Requirements to <b>attend</b> a video call:	<ul style="list-style-type: none"><li>- Computer or smart phone.</li><li>- Meeting invitation via email.</li></ul>
Does it work on a computer and a phone?	Yes
Are there any limits on participants or time?	No
How does Skype/Skype for Business work?	<a href="#">Click here!</a>

### GoToMeeting

Requirements to <b>initiate</b> a video call:	<ul style="list-style-type: none"><li>- GoToMeeting Account.</li><li>- Email address for the participant(s).</li></ul>
Requirements to <b>attend</b> a video call:	<ul style="list-style-type: none"><li>- GoToMeeting invitation with meeting ID and password.</li><li>- Computer or GoToMeeting app on smart phone.</li></ul>
Does it work on a computer and a phone?	Yes
Are there any limits on participants or time?	Limitations vary by plans.
How does GoToMeeting work?	For Hosts: <a href="#">Click here!</a> For Attendees: <a href="#">Click here!</a>

### Facebook Messenger Video Chat

Requirements to <b>initiate</b> a video call:	<ul style="list-style-type: none"><li>- Facebook Account</li><li>- Access to Messenger – Download App for Mobile.</li></ul>
Requirements to <b>attend</b> a video call:	<ul style="list-style-type: none"><li>- Facebook Account</li><li>- Access to Messenger – Download App for Mobile.</li></ul>
Does it work on a computer and a phone?	Yes
Are there any limits on participants or time?	No
How does Facebook Messenger Video Chat work?	<a href="#">Click here!</a>